## **CANCELLATION POLICY**

To finalise your booking please provide payment within 24 hours before the appointment and immediately text/email receipt of the transfer. Unpaid appointments will be cancelled. You can use Pay ID to this phone number or bank transfer to

## Elena Ballatore | BSB 302-183 | Account 0162058

In order to be able to service everyone in an organised manner we kindly ask that any cancellation be communicated at least 24 hours before the appointment. Any cancellation or rescheduling made later than 24 hours before the appointment's date will attract a cancellation fee.

The amount of the fee will be equal to the fee of the reserved appointment.

